

December 16, 2008

Mr. Hubert Herre
General Manager
Holiday Inn Crown Plaza
901 N. Fairfax Street
Alexandria, VA 22314

Dear Mr. Herre:

On Saturday, December 6, 2008, the American Association of University Women (AAUW), Alexandria Branch had the pleasure of hosting its annual holiday luncheon at the Holiday Inn in Old Town Virginia. I coordinated the luncheon, and I can say unequivocally that working with Ingrid Gregory on this event was an absolute blessing. She made everything "easy as pie" and is to be commended for professionalism, warm personality, and attention to the details.

Her suggestions made my job easy resulting in a smooth flowing event. I have received countless accolades from the AAUW members, who attended the luncheon. They continue to rave about the food, the staff and the hotel atmosphere. You can be assured of future AAUW business. Ms. Gregory created a very positive impression on all those who attended the luncheon. Kudos are in order for Mr. Jabbar and your wait staff—Carlos and his assistants, Mirta and Miguelene. They were ever responsive to our needs and made us feel most welcome.

Additionally, I wanted to mention that the advertisement for your hotel appeared in the Blessed Sacrament Church bulletin, where I attend church. The ad in the bulletin is what led me to the Holiday Inn. In this instance, your advertising dollars had a great ROI.

Thanks again for having great staff and rolling out the carpet for AAUW. Happy holidays!

Sincerely,

A handwritten signature in cursive script that reads "Rita Rutsohn". The signature is written in black ink and is positioned above the printed name.

Rita Rutsohn